# WHOIS POLICY

#### **Thick WHOIS**

The Registry Operator will include a thick searchable WHOIS database both accessible on port 43 as well as on port 80 (http) as required in specification 4 of the Registry Agreement.

### **ICANN** requirements

The WHOIS data will be held by the Registry Operator in accordance with its Registry Agreement with ICANN ("Registry Agreement").

The Registry Operator will also comply with all the security, WHOIS, and privacy requirements required by ICANN whether in the Consensus or Temporary Policies (as defined in the Registry Agreement) or elsewhere.

## **Efforts to promote WHOIS Accuracy**

The Registry Operator or its outsourced service provider will must perform a biannual review of a random sampling of domain names within the applied-for gTLD to test the accuracy and authenticity of the WHOIS information. Registrars must verify WHOIS data for each record they have registered in the gTLD twice a year or as required by the relevant ICANN consensus policy or accreditation agreement.

The Registry Operator will examine WHOIS data for evidence of inaccurate or incomplete WHOIS information. In the event that such errors or missing information exists, it shall be forwarded to the relevant Registrar, who shall be required to address such deficiencies with the relevant registrants.

All registrants are required to provide accurate WHOIS contact details, and to keep those details current.

Registrars are obliged to obtain accurate WHOIS information from all registrants and to submit this data to the Registry Operator for information for all domain names they sponsor.

### **Correcting errors**

The registrant's first point of contact for correcting any WHOIS error is the Registrar. Registrar shall accept written complaints from a registrant or any third party regarding false and/or inaccurate WHOIS data, which they are required to investigate and to correct in accordance with their guidelines.